



**Installation Network**

*Dish Network*

*330 East Park Drive*

*Harrisburg, PA 17111*

*717.565.7600 office*

*717.564.2770 fax*

Date: 22 January 2010

TO

Mr. Garry Faulcon  
Owner & Operator  
Faulcon's Enterprises & Co.  
1306 North 14<sup>th</sup> Street  
Harrisburg, PA 17103

Dear Mr. Faulcon,

We would like to take this time to thank you for providing us with such a fine service. We have had the pleasure of being serviced by you and your company for a few years now.

Providing a recommendation based on our experience is a very favorable one!

We have found that you and your representatives are prompt and on time and serve with pride. Moreover, you are involved with your work and your employees and take great care to listen to our needs, \*with consistent fair and comprehensive resolution.

We certainly look forward to a continued professional working relationship.

Sincerely,

Jacqueline Penn  
Administration; Office Manager  
717.565.7600 x 3016